



Policy Officer

a just marketplace where people have
power and business plays fair

There is a significant gap in legal assistance to Victorian Aboriginal Communities who have consumer, credit and debt issues. As part of our response to this, Consumer Action Law Centre is undertaking a 12 month joint project with the Victorian Aboriginal Legal Service (VALS) to service the legal assistance gap, identify and drive systemic advocacy and reform issues impacting on the Victorian Aboriginal Communities.

This one year, fixed-term position will involve the Policy Officer working collaboratively with CALC and VALS: in particular, CALC's Koori Engagement Manager and a VALS lawyer.

The Policy and Campaigns team uses the experiences of our clients as evidence to show the need for systemic change, and engages with government, regulators, media, industry and community to advocate for enforcement action, law reform and sound policy for low income and vulnerable consumers.

This position is open to Aboriginal and Torres Strait Islander people (mandatory requirement).

ABOUT CONSUMER ACTION

Consumer Action Law Centre is an independent, not-for profit consumer organisation based in Melbourne. We work to advance fairness in consumer markets, particularly for people who are disadvantaged and vulnerable, through financial counselling, legal advice and representation, and policy work and campaigns. Delivering assistance services to Victorians, we have a national reach through our deep expertise in consumer law and policy and direct knowledge of the consumer experience of modern markets.

ABOUT YOU

We are looking for a person who is able to build and maintain strong relationships (including the organisations that support those communities) across the state.

- You have demonstrated knowledge and understanding of the Victorian Aboriginal communities, both social and cultural and an understanding of the barriers to accessing justice and appropriate services;
- You have experience working with Aboriginal and Torres Strait Islander communities in a justice or community service related area (such as mental health, community services, housing and homeless services, drug and alcohol services or youth services);
- Your strong writing and research skills will allow you to contribute to and undertake policy research and prepare briefs, submissions, reports, articles, fact sheets and other materials relating to matters that make life easier for Aboriginal peoples, with a focus on the policy priorities and projects in the Consumer Action Policy & Campaigns plan;
- You have familiarity with the theory and practice of policy making and research - some knowledge of consumer policy and regulatory issues would be an advantage - and experience linking your work to policy outcomes and campaigning;

This role will be based at our offices in Melbourne CBD. Due to the nature of the position, travel to outreach services will sometimes be necessary, so a full driver's licence is required.

The salary offered will be between \$76,500 - \$82,000 depending upon experience, plus superannuation. Consumer Action Law Centre offers salary packaging therefore depending upon personal financial circumstances the value of the salary may be equivalent to up to approximately \$7,000 higher.

TO APPLY

Please submit your application by Monday 10th December to:

Human Resources Manager
recruitment@consumeraction.org.au

Your application should include:

- A Cover Letter
- Your CV
- Responses to the following key selection criteria questions:
 - 1 Describe your experience in policy and/or campaigning;
 - 2 Describe your approach to engaging sensitively with Victorian Aboriginal communities; what skills and attributes are important?
 - 3 How have you demonstrated a commitment to social justice and advancing the public interest, either in your career to date or activities outside work?

[CLICK TO APPLY](#)