



## Mater Newcastle

### Aboriginal Hospital Liaison Officer

Permanent Full Time

Calvary Mater Newcastle

Salary: \$1,013.70 to \$1,493.10 Per Week

Reference No.: 20134

- Join one of Australia's leading health, community and aged care providers
- Permanent full-time position
- Excellent salary packaging options available

#### About the role

The Aboriginal Hospital Liaison Officer (AHLO) is responsible for providing advocacy, education, emotional, practical, social and welfare support for Aboriginal and Torres Strait Islander patients and communities, ensuring that appropriate referrals and linkages are made to relevant agencies for Aboriginal patients.

The AHLO will work with staff to develop and implement programmes and strategies that assist in improving health outcomes for Aboriginal individuals and communities. The AHLO plays a pivotal role in the delivery of culturally appropriate services that meet the needs of Aboriginal and Torres Strait Islander patients and their family/ carers.

The AHLO acts as a cultural connector between Aboriginal and Torres Strait Islander patients/family/carers and the hospital system to enable two way understanding of the need to balance cultural needs and healthcare.

*This is identified for Aboriginal people and exemption is claimed under Section 14d of the Anti-Discrimination Act 1977. Aboriginal applicants must demonstrate Aboriginality in addition to addressing the selection criteria.*

#### What you bring

Relevant tertiary qualifications in health or welfare/social science related discipline and experience working in Aboriginal and Torres Strait Islander health or with Aboriginal and Torres Strait Islander communities; OR extensive experience working in Aboriginal and Torres Strait Islander health/with Aboriginal and Torres Strait Islander communities and willing to undertake and complete required education and training including Certificate III in Aboriginal Primary Health Care Current NSW Drivers licence.

#### Benefits

This is an excellent opportunity to be a part of a leading mission based health care organisation. We offer paid parental leave, salary packaging, career progression, flexible working hours and training and skills development. Calvary is also proud to be recognised as a leader in gender equality. Further details are available here: <https://www.calvarycare.org.au/careers/benefits/>

#### About Calvary

Calvary is a national Catholic provider of health, community and aged care services operating in six states and territories. Our services include public and private hospital care, acute and sub-acute care, home care services and retirement and aged care services, in both rural and metropolitan areas. Calvary employs over 11,000 people and has over 1,500 volunteers.

Calvary continues the mission of the Sisters of the Little Company of Mary, a mission focused on caring for those who are sick, dying and in need. We express our values of hospitality, healing, stewardship and respect through "being for others" exemplified by the Spirit of Calvary and the example of Venerable Mary Potter.

#### How to join the team

To join our diverse, compassionate and dedicated team for a rewarding Calvary career, please submit an online application. Candidates must hold Australian or NZ Citizenship or the capacity to permanently work in Australia. Employment of a temporary visa holder may only occur if no suitable permanent resident or citizen of Australia has been identified for this position following suitable labour market testing.

As part of the application process, you may be required to participate in a health evaluation, which could include face to face assessment and drug and alcohol testing, to ensure your suitability for the role.

Please note we are unable to accept emailed applications or resumes and phone calls from recruitment agencies.

#### Selection Criteria

Essential:

- This is identified for Aboriginal people and exemption is claimed under Section 14d of the Anti-Discrimination Act 1977. Aboriginal applicants must demonstrate Aboriginality in addition to addressing the selection criteria.
- Tertiary qualifications in health /welfare/social science related discipline & experience in Aboriginal and Torres Strait Islander (ATSI) health or with ATSI communities; OR extensive experience working in ATSI health or communities and willing to undertake Cert III in Aboriginal Primary Health Care
- Demonstrated capacity to listen, interpret and convey information in a clear and accurate manner, to enable advocacy and liaison between Aboriginal and Torres Strait Islander patients and CMN staff.
- Ability to organise workloads, to be flexible and to respond effectively to priorities and deadlines within a multidisciplinary team.
- Demonstrated ability to deliver successful outcomes utilising inclusive strategies that illustrate respect for cultural differences and diversity in the workplace.
- Demonstrated understanding of formal and informal healthcare and government organisations, specifically related to Aboriginal and Torres Strait Islander people, necessary to maintain collaborative relationships and networks
- Ability to effectively liaise with local communities and other service providers in order to facilitate Calvary Mater Newcastle as a culturally safe provider of health care to Aboriginal and Torres Strait Islander patients and their family/carers.
- Commitment to the Mission, Vision and Values of Calvary with the ability and desire to uphold these principles.
- Current NSW Drivers licence

Desirable:

Knowledge and understanding of current Commonwealth and State Aboriginal Health policies, directives and strategies that impact on Aboriginal communities.

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**Closing Date:** 16/09/2018

**CLICK TO APPLY**