



Student Success Officer, Kurongkurl Katitjin

KURONGKURL KATITJIN

JOONDALUP AND MOUNT LAWLEY CAMPUS

\$79,757 TO \$86,176 pa (HEW 6)

FIXED-TERM (2 YEAR CONTRACT), FULL-TIME (PART-TIME ARRANGEMENTS WILL BE CONSIDERED)

OPEN TO ABORIGINAL AND/OR TORRES STRAIT ISLANDERS ONLY

Overview

Kurongkurl Katitjin, Centre for Indigenous Australian Education and Research is a key part of Edith Cowan University's commitment to Australia's Aboriginal and Torres Strait Islander people, their families and their communities.

Kurongkurl Katitjin supports University-wide activities and programs, as well as activities specific to Australian Aboriginal and Torres Strait Islander people and their cultures. This includes:

- engaging closely with Aboriginal and Torres Strait Islander people and communities;
- assisting Aboriginal and Torres Strait Islander students and staff to realise their full potential;
- ensuring that individual differences and diversity are respected; and
- contributing to Aboriginal and Torres Strait Islander community development and sustainability through our students, staff and graduates.

The newly created Student Success team within Kurongkurl Katitjin, has a pivotal role in building strong relationships and linking centrally coordinated programs to support Aboriginal and Torres Strait Islander students, to improve Aboriginal and Torres Strait Islander student success. These services are evidence and sector best practice based. Collaboration across all University student service points is a major requirement, as is the implementation of a seamless student experience strategy alongside excellent customer service standards.

The Role

Collaborating with a range of ECU stakeholders and working in partnership with the Student Success Team within the Student Life Directorate, the Student Success Officer (Kurongkurl Katitjin) is responsible for providing support to Aboriginal and Torres Strait Islander students through the implementation of proactive student success programs and addressing and resolving more complex individual student issues through case management. The Student Success Officer (Kurongkurl Katitjin) will identify Aboriginal and Torres Strait Islander student support needs and develop action plans to enable Aboriginal and Torres Strait Islander students to reach their full potential and experience positive outcomes in their ECU studies.

If you are a proven performer and are looking to join a dynamic team with a wide range of service delivery, check the position description to see if you are the person we are looking for. This is your chance to make a real difference to people's lives!

Key Criteria

- A tertiary qualification with subsequent experience OR an equivalent level of frontline support service expertise gained from a combination of experience and training in implementing programs and managing complex support for individuals
- Experience working in Higher Education sector or a related field with transferrable skills.
- Demonstrated experience in case management of individuals, identifying their support needs and developing relevant action plans. Additionally, a work history incorporating event planning, participation and management should also be evidenced.
- The ability to investigate, identify and analyse key issues and the associated alternatives, benefits and costs to develop practical solutions. Involves being creative and innovative when developing effective solutions and the ability to manage related risks. Also an understanding of when a decision needs to be escalated to others, and working to try to identify and address potential problems before they arise.
- Ability to work cooperatively with others to accomplish joint tasks and common objectives. Involves building positive working relationships with others and avoiding "win-lose" confrontations and a focus on preserving and strengthening the ongoing relationship.
- Building rapport and forming positive working relationships with all internal stakeholders as well as external stakeholders/communities.

You will also demonstrate personal attributes that are congruent with the University's values of Integrity, Respect, Rational Inquiry and Personal Excellence.

Benefits & Remuneration

This fixed-term, full-time position attracts a remuneration of \$79,757 to \$86,176 pa plus 17% superannuation. ECU supports a work/life balance for staff. Benefits such as flexible working arrangements may also be negotiated to meet your personal circumstances.

ECU has an Award-winning Health and Wellness Program and an extensive range of staff benefits across entertainment, financial, health, travel and consumer goods and services.

For information on the benefits of working at ECU, please visit our Employment Opportunities website.

Contact

Interested applicants are welcome to contact Tracey Taraia (Communications and Events Consultant) on (08) 6304 6618 for more information.

How to Apply

Please upload your resume along with a statement (maximum of 2 pages) addressing the key criteria listed above.

Closing Date:

Applications close on **Sunday 24 March 2019 at 11:30pm AWST.**

IT IS A GENUINE REQUIREMENT FOR THIS POSITION THAT THE SUCCESSFUL CANDIDATE BE ABORIGINAL AND/OR TORRES STRAIT ISLANDER AS PER SECTION 50D OF THE EQUAL OPPORTUNITY ACT 1984.

ECU is diverse and inclusive workplace reflecting the differences in society. Specific strategies and initiatives are in place to address underrepresentation of specific groups. Applications are encouraged from suitably qualified people from all backgrounds.

CLICK TO APPLY