



Support Coordinator

At SGCH our vision is great places for everyone. Our business is people and places. We develop and manage sustainable, safe and affordable homes and work in partnership to create vibrant, inclusive communities.

Connecting people to opportunity, we take a place based approach to advocate for, coordinate and partner with the services that people and communities need.

With over 30 years' experience, SGCH provides a place to call home for more than 8,900 people in 4,700 properties across the Sydney metropolitan region. We are recognised as a Tier 1 provider under the National Regulatory System for Community Housing.

Recognised as Employer of Choice (Public Sector and NFP) at the 2016 Australian HR Awards, our personalised approach to customer service is underpinned by our values of support, accountability, respect and integrity (SARI).

We are now recruiting for an additional **Support Coordinator** in our Customers and Communities Team. The role is full time and will be based at our Bonnyrigg office. The Support Coordinator role is classified as level 5 on the SCHCADS award and will report to the Team Leader Support Coordination.

As a SGCH Support Coordinator you place tenant needs at the heart of our service delivery. You are customer service focused and responsive to tenant needs – working to empower tenants to identify their own support needs and help them to connect to the services they need to improve their health and wellbeing.

The work of a SGCH Support Coordinator is critical to our business, you support tenants who are vulnerable and at risk to sustain their tenancies. You work as part of a team of dedicated SGCH staff and partner organisations with a shared purpose to improve outcomes for tenants and social housing communities.

To work at SGCH you are committed to achieving operational excellence and working collaboratively to deliver best practice support coordination services. You value making a positive

contribution to local communities and our shared vision for great places for everyone.

The essential experience requirements for this role includes:

- Current NSW driving license
- Degree or relevant experience in social work, welfare or relevant discipline
- Knowledge and understanding of NSW residential tenancies legislation
- Experience working with individuals from diverse backgrounds and cultures
- Experience working with people with mental health issues, people with disability or older persons
- Recognise and respond appropriately to domestic and family violence

If you wish to submit an application, you must prepare a cover letter addressing the essential experience and provide a copy of your CV to Melissa Koulizos on jobs@sgch.com.au by **9:00am on Wednesday 20 February 2019**.