



West Connect

DOMESTIC VIOLENCE SERVICES INC.

Domestic Violence & Homeless Services for Women & Children

ABORIGINAL MANAGER

35 Hours per week

To be Aboriginal and female is a genuine requirement for this position
(Section 31 & 14d of the Anti-Discrimination Act 1977)

AGENCY OVERVIEW

Using a feminist framework that acknowledges a gendered analysis of domestic violence, West Connect Domestic Violence Services aims to provide a holistic response to women with and without accompanying children who are experiencing domestic and family violence and related homelessness, emphasising the principles of empowerment, self-determination and an acknowledgement of the dynamics of domestic violence in a political and social context. We do this through the provision of direct support, safe accommodation and housing options and programs that aim to create a non-violent community where women and children, regardless of their social and cultural background, age and sexual orientation, will have access to the knowledge and supports needed to take control over their own lives. West Connect Domestic Violence Services is guided by principles of social justice and equality.

West Connect Domestic Violence Service Inc. (WCDVS) is a not-for-profit organisation

WCDVS manages four women's refuges in Nepean/ Blue Mountains and Blacktown / Hills districts, including one Aboriginal specific refuge. We also provide Outreach support services to women who have experienced domestic and family violence in our Community Hubs at Penrith, Katoomba, Doonside and Rouse Hill.

ABOUT THE POSITION:

We are seeking a skilled and experienced Manager who identifies as Aboriginal to oversee the management, operations and service delivery of our Aboriginal Specific Refuge located in Penrith. The Manager reports directly to the Chief Executive Officer and is responsible for effectively overseeing and coordinating the staff, day-to-day operations, and the implementation of the organisation's policies and procedures. The Manager will oversee and support Case Workers, Outreach Workers, and Child Support Workers in their case management approaches and continue to develop best practice. The position will provide regular supervision to staff in the Crisis and Transitional service hubs.

ESSENTIAL

- Demonstrated experience working with Aboriginal women in a culturally sensitive manner
- Demonstrated experience in resourcing and supporting a skilled and cohesive team to respond effectively to the crisis, transitional and early intervention and prevention of the needs of Aboriginal women and children experiencing Domestic and Family Violence
- Demonstrated understanding of a trauma-informed approach to support women and children to recover and heal from the emotional and psychological effects of Domestic and Family Violence
- Experience in maintaining staff support, supervision and staff development needs
- Understanding and a willingness to work from a feminist framework
- Proven ability to work with, and oversee the delivery of culturally appropriate casework to women and children with complex needs
- Demonstrated ability to develop and maintain networks and linkages within the Aboriginal community and with government agencies to advocate for clients on issues related to domestic and family violence in the Aboriginal community
- Demonstrated excellent organisational, interpersonal and communication skills
- Proven ability to effectively manage conflict
- Understanding of basic IT skills and proficiency in working with Microsoft Office programs
- Availability to work after hours and on weekends upon request
- Current NSW driver's licence
- Access to reliable vehicle

DESIRABLE

- To be known and accepted by the local Aboriginal community
- Previous experience working in a Specialist Homelessness Service
- Familiarity with housing entitlement systems and procedures
- Current first aid certificate
- LR Licence or willingness to obtain
- Telephone/ Mobile phone coverage

Employment as per SCHCADS Award

- **ONLY applications addressing the Essential and Desirable selection criteria for employment will be considered**
- **Please provide 2 recent employer references**
- **Successful applicants will be required to undergo a "Working with Children" and a "Criminal Record" check prior to commencement of employment**

Applications to: info@wcdvs.org.au

For questions and enquiries, please call 02 4732 2318

CLOSING DATE: Friday 2nd March 2018