



ACT
Government

Community Services

**Office of Director-General
Quality, Complaints and Regulation
Aboriginal and Torres Strait Islander Review**

Review Officer - Aboriginal and Torres Strait Islander Review

Senior Officer Grade C

Salary Range: \$100,462 - \$108,140 (PN: 39174, several)

Details: Quality, Complaints and Regulation (QCR) branch provides quality analysis, internal complaints management, the functions of the Office of the Human Services Registrar and the Secretariat support for the ACT Children and Young People Death Review Committee and the Child and Youth Protection Quality and Improvement Committee. QCR was established to undertake oversight and statutory functions on behalf of the Director General and is independent of other divisions of the Directorate. The position requires a person who can contribute significantly to the review of Aboriginal and Torres Strait Islander children involved in the child protection system. The successful applicant will have the opportunity to become involved in a significant program which will review and influence practice across the child protection system for Aboriginal and Torres Strait Islander children. The occupant will be responsible for supporting the Senior Clinical Leader to undertake reviews, analyse the content and provide advice and recommendations for practice and case planning. The successful applicant will require a broad understanding of the child protection and human services settings within an ACT context. The occupant will be expected to show a high degree of initiative and personal responsibility for achieving agreed outcomes. The occupant will be expected to work independently with a high degree of autonomy, exercise complex problem-solving skills and have interpersonal skills that will allow close co-operation with the human services sector, government and community organisations. The role will require a high degree of sensitivity and confidentiality, as well as a flexible approach in responding to tight deadlines.

Eligibility/Other Requirements: Essential: Three years' experience in human service delivery; and current driver's licence. Relevant tertiary qualifications e.g. in Social Work, Psychology, Social Welfare, Social Science or related discipline. Prior to commencing in this role, a current registration issued under the Working with *Vulnerable People (Background Checking) Act* 2011 is required. For further information on Working with Vulnerable People registration refer to -

https://www.accesscanberra.act.gov.au/app/answers/detail/a_id/1804

Note: This is a temporary position available until September 2019.

Contact Officer: Narelle Rivers (02) 6207 5593 narelle.rivers@act.gov.au

Applications Close: 23 February 2018

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