



NRMA is seeking passionate Customer Service Representative's to join their buzzing contact centre In Sydney Olympic Park, here is what you will need to know:

The role:

- Inbound customer service role helping people at a time of need
- Identify appropriate solutions to meet customer needs
- Provide first point resolution to all members/customers
- Must be available to start on Monday 19 Feb 2018.
- Availability to work a rotating roster between the hours of 5.00am and Midnight Monday to Sunday
- Able to work public holidays where necessary
- Friendly and supportive team
- NRMA offers great career paths, 4 weeks training to start
- Free car parking

To succeed:

- Excellent communication skills and the ability to demonstrate empathy and understanding
- Team player with great listening skills
- The ability to work under pressure and maintain a positive attitude
- Recent call centre / customer service experience with strong typing skills
- Initiative, problem solving skills with a positive can-do attitude
- Ability to work with a sense of urgency and a commitment to quality
- Good computer skills and the ability to learn about new systems and navigate among them

To apply for this position please email your resume to the talent.acquisitionteam@mynrma.com.au

To discuss the role further please call Samantha Hastie 02 8741 6981