

## Senior Project Officer - Patient Reported Measures (Aboriginal Identified Position)

**Employment Type:** Health Manager Level 3 – Full Time, Exempt (Until June 2028)

**Remuneration:** \$132,236.00 - \$150,222.00 per annum, plus 12% superannuation

**Hours Per Week:** 38

**Additional Benefits:** Join an organisation passionate about delivering improved health care and enjoy flexible working options based in state of the art, agile offices in St Leonards.

**Location:** 1 Reserve Road, St Leonards

**Requisition ID:** REQ648754

The Agency for Clinical Innovation (ACI) is committed to creating a diverse and inclusive environment which reflects the community we serve. We encourage candidates from all backgrounds, including Aboriginal and Torres Strait Islander people, LGBTIQ+, neurodiverse individuals, and people with disabilities to apply!

### About us

The Agency for Clinical Innovation (ACI) leads innovation in clinical care across NSW. We do this by bringing clinicians, patients and healthcare managers together to design and implement new ways to deliver healthcare.

### About the Opportunity

The Senior Project Officer, Patient Reported Measures (PRMs) will contribute to the ongoing co design, implementation and continuous improvement of the ACI's PRMs Program, including digital health applications such as the Health Outcome and Patient Experience (HOPE) platform and the Single Digital Patient Record (SDPR). The role supports improved patient, staff and consumer experiences across the sector.

This position will work collaboratively with ACI Clinical Networks, consumers, carers, NSW Health pillar agencies, Local Health Districts (LHDs) and Specialty Health Networks (SHNs) to identify opportunities for reform and innovation in care delivery. This position will undertake the full scope of project management activities, including project planning, stakeholder engagement, negotiation, milestone reporting and risk management. The role will provide advice on the development and implementation of the PRMs Program across NSW Health, requiring strong systems transformation capability and an understanding of the use of outcomes and experience measures at the point of care.

In addition to core PRM responsibilities, the Project Officer will lead and support the Aboriginal Health portfolio activities within the NSW PRMs Program. This includes contributing to culturally safe approaches to PRM implementation, supporting engagement with Aboriginal communities and health services, and assisting in the refinement of PRM processes to strengthen patient voice and improve experiences of care for Aboriginal people. The role will work in partnership with Aboriginal stakeholders and program leads to ensure Aboriginal perspectives inform program design and delivery, while maintaining the primary focus on standard PRM project officer functions.

### For your application to be considered:

To submit your application, please provide:

- Your resume (maximum five pages)
- A covering letter detailing your interest and how your skills and experience are relevant to this role, maximum three pages.
- Address the Selection Criteria below in your application.

### Selection Criteria

**This is an identified Aboriginal Position. Applicants must be of Aboriginal descent. Exemption is claimed under Section 14d of the Anti-Discrimination Act 1977. Aboriginal applicants must demonstrate Aboriginality in addition to addressing the Selection Criteria.**

1. Must be of Aboriginal and/or Torres Strait Islander descent through parentage, identification as being Aboriginal and being accepted in the community as such under section 14 (d) of the *NSW Antidiscrimination Act (1977)*, with knowledge and experience of Aboriginal and Torres Strait Islander culture.
2. Tertiary qualifications in a relevant discipline and/or demonstrated equivalent experience, with the capability to apply this knowledge to the design, implementation and evaluation of the PRMs Program..
3. Extensive experience working with patients and carers to co design including the ability to engage respectfully with diverse communities and support inclusive co design processes..
4. Extensive experience and substantial knowledge of PRMs, including digital technologies such as the HOPE platform and the SDPR, with the capability to provide ongoing support, training and guidance to users across NSW Health. Experience applying PRMs within Aboriginal Health contexts is desirable.
5. Proven project management and change management capability, including leading the implementation of complex system wide initiatives, coordinating governance groups, managing competing priorities and delivering high quality outcomes within fixed timeframes.
6. Highly developed analytical and communication skills, with the ability to interpret complex information, translate insights into clear advice, and prepare high quality written materials for diverse clinical, technical and executive audiences.
7. Demonstrated ability to build effective relationships and collaborate with senior leaders and stakeholders across NSW Health, including facilitating workshops, leading scoping activities and representing the Agency for Clinical Innovation in program wide forums.
8. Strong negotiation and problem solving skills, with the ability to navigate competing priorities, resolve conflict and support consensus building across clinical, technical and community stakeholders to achieve shared program outcomes.

### Need more information?

- Click here for the [Position Description](#)
- Find out more about [applying](#) for this position
- Learn more about the [Agency for Clinical Innovation](#)

### Additional Information

- **Applicants will be assessed** against the selection criteria in the Position Description.
- **NSW Health is committed to accessibility** and may provide adjustments to the recruitment and interview process as needed, including physical adjustments, interview setup, or scheduling needs.
- **This is a temporary position and requires full working rights in Australia** (e.g. Australian citizenship/permanent resident). If you currently hold a temporary visa that allows you to live and work in Australia, you may be eligible for employment opportunities in line with the conditions of your visa.

### Contact People

Please contact the Hiring Manager, Aaron Hall on [Aaron.Hall@health.nsw.gov.au](mailto:Aaron.Hall@health.nsw.gov.au) or Acting A/Director Aboriginal Health, David Follent on [David.Follent@health.nsw.gov.au](mailto:David.Follent@health.nsw.gov.au) if you have any questions about this role.

For Aboriginal candidates who would like to talk to an Aboriginal Workforce Consultant, please contact [HSNSW-AboriginalCareers@health.nsw.gov.au](mailto:HSNSW-AboriginalCareers@health.nsw.gov.au). Support is also available through the [Stepping Up website](#).

If interview adjustments are required, please contact [HSNSW-DisabilityEmployment@health.nsw.gov.au](mailto:HSNSW-DisabilityEmployment@health.nsw.gov.au) at the time the interview invitation is issued, or as soon as reasonably possible. Requests for adjustments will be considered in line with NSW Health requirements.

**Closing Date: Thursday 16 April 2026 at 11.59pm**