

## NSW Quitline Counsellor (Identified)

**Employment Type:** Permanent

**Position Classification:** Health Professionals Award level 1-2

**Remuneration:** \$70,944 to \$101,211 per annum, excluding superannuation

**Hours Per Week:** 38

**Location:** Hybrid working

**Do you have experience working with Aboriginal people and want to make a difference for Aboriginal people with nicotine dependency?**

- **Be part of an organisation that makes a difference in cancer control for Aboriginal people in NSW.**
- **Use your counselling skills to provide high quality support to Aboriginal people to quit smoking and/or vaping.**

### Where you'll be working

The Cancer Institute NSW is the NSW Government's cancer control agency, established to lessen the impact of cancer across the state.

Working at the Cancer Institute NSW means joining a team of committed and dedicated staff who are proud to be a part of the Institute's purpose of overseeing and accelerating the effectiveness of cancer control in NSW.

The Cancer Institute is a collaborative working environment that encourages diversity and inclusion in how we work and the way we work together. This role is an identified role for Aboriginal and Torres Strait Islander people.

### What you'll be doing

The NSW Quitline service provides nicotine cessation focused telephone counselling to people who smoke and/or vape across NSW, provides information and support to carers and family members of people who smoke and/or vape and provides information to health professionals on nicotine cessation.

The Quitline Counsellor (Identified) is responsible for the provision of evidence-based clinical services including assessment, treatment planning, counselling, referral and follow-up sessions to maintain client motivation and prevent relapse for Aboriginal clients who call or are referred to NSW Quitline. The role also includes work promoting the NSW Quitline service through community engagement activities.

The NSW Quitline Counsellor (Identified) works with Aboriginal people as well as other diverse population groups and backgrounds with differing health conditions. You will be required to provide information and therapeutic smoking and/or vaping cessation counselling for Aboriginal clients who call the Quitline NSW service.

Your previous experience as a counsellor along with your verbal communication skills are essential to the role, as is a professional can-do-attitude, ability to effectively collaborate and work as a team player.

Successful applicants will be required to work 38 hours per week, with service operational hours between 8.00 am to 8.00 pm weekdays and 8.30 am to 5.00 pm on Saturday's. Rostered shift work across hours of operation is a requirement of the role.

**This role is a hybrid role. Remote candidates will be considered for this role, with the requirement to attend the Cancer Institute NSW office at 1 Reserve Rd St Leonards for onboarding, training and at regular points as requested by the Quitline Operations Manager.**

### For your application to be considered

To submit your application, please provide:

- Your resume (maximum five pages)
- A covering letter addressing the Essential Requirements, as outlined in the Role Description.

### Essential requirements

- **This is an identified Aboriginal and Torres Strait Islander role and applicants must be of Aboriginal descent, identify as being Aboriginal and accepted in the community. Aboriginality is a genuine occupation qualification and is authorised under Section 14(d) of the Anti-Discrimination Act 1997.**
- An appropriate three-year bachelor's degree, or tertiary qualification in, Counselling, Social Work, Psychology or Aboriginal Health.
- High level verbal and written communication skills, including clinical documentation and client communication.
- Demonstrated ability to remain calm and execute clinical service delivery with confidence and patience in a high-pressure environment.
- Willingness to work a variety of shifts, including weekends and outside business hours, and flexibility to assist with backfilling shifts at times.
- All Quitline staff are required to be non-smokers. A former smoker or vaper must have been quit for at least six months.
- Experience in providing clinical services and advice in a telephone counselling environment would be preferable but not essential.

**If successful for interview, candidates must bring original copies of essential qualifications to be sighted by the panel, and one copy to provide to panel.**

### Interested?

For more information:

1. Click here for the [Role Description](#)
2. Find out more about [applying](#) for this position

### Applications Close: Tuesday 26 November 2024 at 11.59 pm

For role related queries or questions contact Dr Kahren White NSW Quitline Operations Manager, [Kahren.white@health.nsw.gov.au](mailto:Kahren.white@health.nsw.gov.au) or (02) 8374 3596.

For more information about the Cancer Institute NSW please visit [cancer.nsw.gov.au](http://cancer.nsw.gov.au)

Applications must be lodged electronically at [jobs.health.nsw.gov.au/cinsw](http://jobs.health.nsw.gov.au/cinsw) Search for Job Ref Number [REQ530063](#)