



Aboriginal Senior Client Service Officer, Housing NSW Department of Communities and Justice

- Salary range \$87,493 to \$96,540 plus employer's contribution to superannuation and annual leave loading
- Location: Grafton to Tweed Heads – flexible arrangements can be organised

About the role

The Aboriginal Senior Client Service Officer assists clients with complex support and housing needs, providing specialised advice and making referrals to appropriate support services. The role provides a broad range of tenancy and property management services and advice to clients, particularly those with an Indigenous background.

In these roles, you will be working across a range of Housing programs (including Rent Choice, Start Safely and Private Rental Brokerage), policies and systems to maximise efficiency and service delivery outcomes as well as providing training, coaching and support to team members.

Working collaboratively with Client Service Officers, Team Leaders, internal and external service providers, you will develop innovative strategies to deliver improved client outcomes and contribute to continual improvement in achieving key performance indicators for the District.

**Closing Date: Sunday 17 July 2022
at 11:59pm**

Contact: Tammy Childs on (02) 6623 2435 or
Tammy.Childs@facns.nsw.gov.au

To apply, visit jobs.dcj.nsw.gov.au
and search job reference number: **44911**