

## Services Our Way Aboriginal, Service Support Specialist (Identified)

- **Aboriginal Identified opportunity**
- **Opportunity for a Service Support Specialist (Identified) to contribute to the growth of the Services Our Way program within the Aboriginal Housing Office (AHO)**
- **Temporary, full-time role until June 2023 based in Penrith with flexible working arrangements**
- **Salary relative to experience, and ranges from \$99,431 to \$110,064 + super**

Our Aboriginal Housing Office (AHO) team is currently seeking to appoint an Aboriginal Service Support Specialist to contribute to the Services Our Way program, by providing tailored, trauma informed support. Working closely with client's with complex needs, the Aboriginal Service Support Specialist will take a holistic approach within the parameters of the program.

*This is an Aboriginal Identified role where Aboriginal identity, cultural knowledge or connections are a genuine aspect of the role. Positions are specifically noted under the provisions of the NSW Anti-discrimination Act (1977).*

### About You

To be successful in this role you will have strong people skills and will be able to build sustainable, professional relationships with SOW, AHO, clients, families and key stakeholders. You will have the ability to manage complex and sensitive matters, while effectively utilising your strong negotiation skills to meet the objectives of clients within the program guidelines.

It is highly crucial for you to demonstrate an understanding of Aboriginal cultural beliefs and attitudes and of the socio-economic position of Aboriginal people, and of their impacts in relation to complex needs. Your ability to have a thorough knowledge of the Aboriginal political and historical impacts upon policy developments in NSW and nationally will make you successful in this role.

### Essential Requirements

This is an identified role under Section 14d of the *Anti-Discrimination Act 1977* and as such Aboriginality is an essential requirement of the role. Aboriginal identified positions are developed where Aboriginal identity, cultural knowledge or connections are a genuine aspect of the role. Positions are specifically noted under the provisions of the *NSW Anti-discrimination Act (1977)* for Aboriginal people who meet the following criteria:

- o is of Aboriginal and/or Torres Strait Islander descent, and
- o identifies as an Aboriginal and/or Torres Strait Islander person, and
- o is accepted as such by the Aboriginal and/or Torres Strait Islander community.

Sensitivity to and understanding of Aboriginal Culture and an excellent understanding of Aboriginal community governance and structures.

A current Working with Children Check (WWCC) is an essential requirement for this role. The role has been identified as requiring this check in line with the *Child Protection (Working with Children) Act 2012*.

This role requires some travel within NSW and a current NSW Driver's Licence.

### Additional Contact information:

If you have any questions about the AHO and how the organisation keeps Aboriginal culture at the centre of everything it does, please contact Aboriginal staff member Mick Higgins on 0455 888 315 or via email [michael.higgins@aho.nsw.gov.au](mailto:michael.higgins@aho.nsw.gov.au)

A recruitment pool may be created for ongoing and temporary opportunities of the same role or role type that may become available over the next 18 months.

**Applications close Wednesday 9 March 2022 at 11:55pm**

**Should you require further information about the role please contact:**

Hiring Manager, Jamie Upton via [jamie.upton@aho.nsw.gov.au](mailto:jamie.upton@aho.nsw.gov.au)

**To apply, visit [iworkfor.nsw.gov.au](http://iworkfor.nsw.gov.au) and quote job reference number: [REQ518976](https://www.ahonsw.gov.au/REQ518976)**

