



Victorian Aboriginal Community Services Association Ltd

Positions Vacant

Homelessness Outreach Support Worker - West

VACSAL is currently seeking dynamic, enthusiastic individuals with a genuine love for working with people to join our Aboriginal Homelessness Program as an Outreach Support Worker.

In this role you will engage and work with Aboriginal people and families residing in emergency and low cost accommodation or seeking accommodation and support.

The duties include the following:

- To provide crisis outreach support to families and individuals and to assess, monitor and evaluate the housing and support needs of a small case-load in insecure or low cost housing.
- To deliver ongoing case-management support and housing to families and children and individuals. Services provided will include crisis intervention, comprehensive psychosocial assessment, assistance to secure safe, affordable and secure accommodation, assistance to secure or maintain long term accommodation, assistance with public and social housing applications, distribution of financial assistance and links to appropriate support services.
- To effectively link families and children with appropriate supports, including but not limited to educational, health, social, recreational, training and employment services.
- Undertake advocacy on behalf of clients with other agencies to ensure equity of access and delivery of services. On occasion this will require the worker to accompany the parent and/or children to relevant services.
- Undertake advocacy work with public, private and social housing providers and other key government and non-government agencies to achieve sustainable, long-term and safe housing and support outcomes for clients.
- In conjunction with the Manager:
 - To advocate on behalf of families who are homeless or at risk of homelessness to ensure that services are relevant, flexible and accessible.
 - To identify key gaps and work with other agencies to develop service delivery and housing options.
 - To facilitate improved coordination of housing and support services.
- To maintain all client files and client data in accordance with VACSAL policies and procedures.
- Participate in the overall development of the service and in the development of policies and procedures to underpin the provision of effective and efficient service delivery.
- Fulfil all administrative tasks for the position and undertake additional administrative duties as required.
- Completion of regular data reporting mechanisms.
- Comply with agency reporting requirements and organisational policies and procedures.

Family Violence Case Worker - North

VACSAL is seeking the services of a full time Family Violence Case Worker to work with a small case load of high needs men and be responsible for providing intensive support and case work to approximately 30 men annually.

Case management is an assertive outreach service, and will involve case workers travelling to other locations and services to provide support to their client to address their barriers. This will include attending appointments to address housing, AOD and other issues.

The duties include the following:

- To provide a highly mobile outreach worker utilising a case management framework to respond to needs of Aboriginal men involved in and/or experiencing family violence.
- Development of a case plan, including goal setting and engagement with required services to support users of violence to achieve their goals and negotiate the service system.
- Proactive and assertive practical and psychological support to work with users of violence to address barriers to motivation and readiness to change through strength-based practice and use of approaches such as motivational interviewing.
- Activating referral processes and relationships with local support services, including supporting attendance at appointments with housing services and health services.
- The development of solid working relationships with mainstream community services such as, anger management/therapy programs, drug and alcohol, transitional/crisis housing providers.
- Keep users of violence in view of services and relevant authorities.
- Contribute to a 'safe at home' approach.
- Provide an opportunity to engage with victim survivors via family safety contact.
- Identify information that may be proactively or responsively shared on request under the information sharing scheme to contribute to risk assessment and management for victim safety.
- Actively engage users of violence with a view to identify key changes necessary to enable them to take responsibility and enable the victim survivor to live safely, including the ongoing use of risk assessment and risk management.
- Provide a tailored service response through the coordination of specialist services, including mental health, alcohol and other drug, and housing services.
- Assist in engagement with programs that aim to stop family violence, including but not limited to MBCPs.
- Actively involve the user of violence in planning and decision making to encourage engagement with other social and universal services.

Applications for these position close on **2nd October 2020**.

Position Descriptions and information on how to apply can be found on our website at <http://www.vacsal.org.au/>

Aboriginal and Torres Strait Islander people are strongly encouraged to apply.