



ABC Careers



Broadcast Technologist – Ultimo

Job no: 501318

Work type: Ongoing Full Time

Location: Sydney - ALL

Categories: IT/Technology

- **Ultimo, Sydney: Convenient CBD location (near Central Station)**
- **Be a part of Australia's independent national broadcaster**
- **Drivers License required**

About the ABC

The ABC is the nation's most trusted and independent source of Australian conversations, culture, and stories. With over 4,000 employees from diverse backgrounds across over 50 locations around Australia and overseas, we are proud to create, curate and deliver high-quality content that informs, educates and entertains Australian communities.

The ABC aims to achieve a gender balanced workforce. Women are strongly encouraged to apply for this position.

About the Role

The ABC is searching for an enthusiastic technologist to help support our broadcast systems. This vital technology support function will

- Collaborate with the Broadcast System Monitoring Coordinator and team members to proactively monitor a wide range of content production and distribution technologies to minimise service disruption and impact on broadcast continuity.
- Collaborate with the Service Coordinator/s, team members and clients to assess and triage faults and perform diagnosis both in person and remotely as required.
- Collaborate with the team to in the development, implementation and review of continuous improvement initiatives in response to the introduction of new and evolving technology and changes to operations.
- Provide technical advice of an interim solution or workaround to maintain service and continuity of systems, and escalate problems as required

About You

You will have experience in the media industry and be passionate about the ABC. We would also love you to bring;

- Experience and capability in technical support functions, including troubleshooting, fault resolution, maintenance, upgrades, installation and operations to keep us broadcasting.
- Good verbal and written communication skills to successfully convey technical information in a clear and concise manner .
- Collaborative work-style and mature interpersonal skills.
- An enjoyment for engaging with clients to understand their needs and a talent for conveying technical information clearly and concisely.

For further information on this position please contact Craig Wilson, Technology Support Manager NSW on 02 8333 2087

We respectfully request that Recruitment Agencies do not submit applications for this position.

The ABC strives for equity and diversity in the workplace, and to promote a culture of opportunity. Through its services the ABC seeks to represent, connect and engage with all of the Australian community. In line with our focus on diversity, applications are strongly encouraged from Indigenous Australians, people from a range of cultural and linguistic backgrounds, people with disabilities and LGBTIQ+ individuals. The ABC also aims to achieve a gender-balanced workforce.

For more information on inclusive employee networks within the ABC please refer to ABC LinkedIn and Life Page.

Applications close: 06 Dec 2020 11:55 PM AUS Central Standard Time

**ABC
ON-LINE**