



Customer Service Opportunities available - Victoria

About Liberty

Helping people is in our DNA. As the leading non-bank lender in Australia, for decades we have been providing free-thinking loans and have helped over 500,000 people get financial. We offer a broad range of flexible and custom products and are passionate about building and delivering exceptional experiences for our customers. Some of our brands include Liberty Network Services, LFI, National Mortgage Brokers, MoneyPlace.

The opportunity

We have several opportunities across different teams for candidates looking to join a dynamic and agile workplace. We encourage people with disability and from other diverse backgrounds to apply.

Skills & Experience

- A passion for helping customers and delivering great customer service
- Previous customer service experience (hospitality, retail or contact centre)
- Highly organised, solid administration skills and the ability to manage and prioritise workload in a busy environment
- Self-motivated and enjoy contributing to a dynamic team environment
- The ability to demonstrate empathy and understanding towards customers
- Demonstrated experience in multitasking and learning new computer systems
- A business, banking or finance related qualification is desirable

Why join Liberty?

We are thrilled to be 2020 finalists in the HR Team of the Year Awards – we will never be finished making the Liberty Group the best place to work. We believe it's the little extras that can make a big difference in helping our team meet their needs. There's more to working with us than just great financial rewards - we provide access to many fantastic benefits such as:

- Internal Pride Network
- Corporate casual dress
- Wellness perks including, free counselling, yoga and meditation classes, flu vaccinations, health-checks, massages, private health and gym subsidies
- EOY and EOFY parties
- Flexible work arrangements
- Monthly social events
- Fantastic growth and career progression opportunities
- Access to online development courses
- Opportunity to be involved in our Lend-A-Hand program by supporting our community partnerships.

At Liberty, we celebrate people bringing their most genuine and authentic selves to work and we're incredibly proud of the diverse and inclusive culture we've built. We're living this commitment through our disability, gender equality, LGTBQ+, mental health and religious and cultural initiatives. As we work towards helping people get financial, we acknowledge and value the contribution of indigenous Australians, Torres Strait Islanders and other cultural minority communities.

We are a community of collaborative, innovative and dedicated lifelong learners who grow, inspire and achieve amazing things together. As we continue to push boundaries and reshape finance, we welcome motivated doers to join our team and make our goals a reality.

If this sounds like something you want to be part of, please send your CV and cover letter addressed to Sophie Lishman at recruitment@liberty.com.au and include the reference: 210118-CS in the subject line. We are happy to adjust the recruitment process for accessibility requirements. If needed, please include your preferred type of communication in your application.

Liberty is an equal opportunity employer. We encourage applications from all people, regardless of race, gender, religion, age, sexual orientation, gender identity or disability.

*We strive for diversity and inclusion within our workforce and deliver a number of initiatives for our community. We are proud to be endorsed by **Work180** and a certified **B Corporation**.*

[WEB LINK](#)