

## Practice Support & Improvement Officer

Location: Bathurst or Orange

Full time maximum term contract until 30 June 2021  
(with possibility of further extension)

### About Western Health Alliance Ltd (WHAL) trading as Western NSW Primary Health Network (WNSW PHN)

The WNSW PHN is one of 31 Primary Health Networks across Australia established by the Australian Government to support frontline health services. Our focus is to increase the efficiency and effectiveness of primary health care, ensuring people receive the right care in the right place at the right time. To achieve this, we work closely with general practice, Aboriginal Medical Services and other health care providers, Local Health Districts, non-government organisations and the broader community.

#### The Role

Western NSW Primary Health Network (WNSW PHN) is currently seeking a motivated individual who has a passion for primary healthcare and an interest in supporting, strengthening and shaping a world-class person-centred Primary Health Care system to join our Integration and Services team as Practice Support & Improvement Officer.

The Practice Support & Improvement Officer works collaboratively with primary health care professionals and general practices within the Western NSW Primary Health Network (WNSW PHN) region to:

- Support a sustainable and highly skilled primary care workforce that is well supported and professionally engaged;
- Identify needs and support the delivery of appropriate initiatives, which improve efficiency, effectiveness and sustainability of primary healthcare.
- Provide education, support and advice to primary health care providers and consumers to increase digital health awareness and usage.
- Supports General Practice (GP) and Primary Care service providers and systems improvements within the WNSW PHN region.

WNSW PHN has a strong focus and commitment to addressing Aboriginal health inequality across the region and your commitment to the values of improving Aboriginal outcomes is highly valued. These roles will work closely with relevant internal staff and commissioned services providers to facilitate the adoption and implementation of the Western NSW Primary Health Network (WNSW PHN) Cultural Safety and Clinical Governance Frameworks.

The position can be based in Bathurst or Orange.

#### Benefits to working with WHAL

We pride ourselves on being supportive and flexible and offer a great range of benefits including:

- Generous salary packaging options up to \$18,450 per year
- Professional development allowance and leave
- Family friendly and flexible working arrangements
- Supportive team environment
- Collaboration with passionate likeminded professionals
- 5 weeks annual leave
- Option to purchase an additional 2 weeks leave or cash out 2 weeks
- Additional leave between the Christmas and New Year period
- 6 weeks paid parental leave
- Opportunities to be innovative
- Free Employment Assistance Program

#### How to apply

For an outline of responsibilities, position description, selection criteria and information on how to apply, please refer to the Employment tab in the 'About Us' section of our website [www.wnswphn.org.au/about-us/employment](http://www.wnswphn.org.au/about-us/employment)

WNSW PHN is an Equal Employment Opportunity employer. Aboriginal and Torres Strait Islander people are encouraged to apply.

For enquiries regarding this role, please contact Fallon Gray (Manager Practice Support & Improvement) on 0419 031 838.

#### PLEASE NOTE:

*The selection criteria as outlined in the position description must be addressed as part of your application.*

Applications close 11.59pm Thursday 26 March 2020.