



## Consumer Peer Support Worker

- **Innovative consumer-based role in a mental health service offering various modes of support to consumers**
- **Broadmeadows Adult Acute Inpatient Unit (BIPU)**
- **Part Time ongoing opportunity, working 56 hours/fortnight - Job share possible**

### The Royal Melbourne Hospital

As one of the largest health services in Victoria, and a team of more than 10,000 strong, we provide a comprehensive range of specialist medical, surgical, and mental health services; as well as rehabilitation, aged care, outpatient and community programs. We are a designated state-wide provider for services including trauma, and we lead centres of excellence for tertiary services in several key specialities including neurosciences, nephrology, oncology, cardiology and virtual health.

Surrounded by a Parkville Precinct of brilliant thinkers, we collaborate to set new benchmarks in health excellence – benchmarks that impact across the globe. While the work we do takes us in inspiring new directions; caring for each other, our patients and consumers is as essential to who we are, as any scientific breakthrough we make. We put people first - leading with kindness and working together, we excel as one Royal Melbourne Hospital

### Your new team

- The North West Area Mental Health Service (NWAMHS) provides a comprehensive range of mental health services to adults aged between 16-65 who reside in the local government areas of Moreland and Hume.
- We welcome professionals who are committed to delivering high quality care, working as part of a dedicated team and always keeping the consumer's needs central to all care provided.
- We will support you in meeting your professional development requirements and we will go the extra mile to ensure you feel like part of our team from the beginning.
- We are team working together that has strong history in Reducing Restrictive and Recovery

### Your success in this role, will be in your ability to

- Assist consumers to identify their support needs and focus on their personal recovery;
- Relate with consumers from the basis of lived expertise, sharing skills and learnings as appropriate, in a way that brings hope, supports and empowers consumers to move forward in their recovery;
- Support the development of consumers' recovery and wellness plans;
- Provide support and information provision in an accessible and timely manner about rights, responsibilities, and recovery opportunities;
- Attend or facilitate relevant groups;
- in collaboration with clinicians, help secure accommodation, make referrals, follow up and provide direct support;
- Assist consumers to engage in problem-solving and gain more confidence in self-advocacy;
- Support consumers to be involved in decision-making about their care and treatment;
- refer consumers to community programs and support networks, or other possible social resources, as appropriate

- Contribute to the maintenance of information about services and resources relevant to consumers, including updated information, such as new laws, services or programs

### Your Contribution

- You are a devoted consumer with lived experience in mental health
- Work collaboratively with all staff; and demonstrate sensitivity to diversity issues (CALD, gender, age, sexuality, etc).
- While working in a Post discharge capacity - assist in the identification of consumers admitted to the acute mental health inpatient unit who are at risk of readmission after discharge (with the emphasis on preventing re-admissions within 28 days of discharge)

### Our Commitment to you

Here at The RMH we strive for excellence with a strong purpose that defines the work we do for our community – *Advancing health for everyone, every day.* This is the Melbourne Way.

We believe our success comes from our people. We're committed to the RMH being a great place to work and a great place to receive care. We have made a long-term commitment to strengthen our organisational culture through leadership, education and empowering our staff to Speak Up for themselves and each other.

This is a role where your passion and expertise can come together to create a truly defining career opportunity. It is a unique opportunity to help us transform the future of the RMH and ultimately ensure we continue to deliver world class healthcare.

*The RMH is proud to be a workplace that champions diversity, inclusion and equality for our staff and our community. Our goal is for our people to feel safe, included and supported so that they can be at their best every single day. We encourage talented people from all backgrounds, abilities and identities to apply to our vacancies, and will consider adjustments to support such applications.*

### Interested?

For a confidential discussion please connect via the details below.

All appointments are made subject to a satisfactory Criminal History Record Check and a Working with Children Check. Successful applicants will be required to provide evidence of an immunisation assessment prior to commencement.

Aboriginal and Torres Strait Islanders are highly encouraged to apply. Experience in working with ACCHO and Aboriginal Communities and Families is highly desirable.

**Contact Name:** Tamara Cannan 0408345636

**Closing date:** 26 March 2021

[WEB LINK](#)