

## Domestic and Family Violence Navigator

- **Mascot location / Working from Home Available**
- **Close to train station!**
- **Salary packaging available**
- **Full time & Part Time positions**

### About us

Central and Eastern Sydney PHN is a Not-For-Profit Primary Health Care Organisation covering Sydney Local Health and South Eastern Sydney Local Health District regions.

Our aim is to increase the efficiency and effectiveness of primary health care services for patients particularly those at risk of poor health outcomes; and improve coordination of care.

PHNs are new and exciting additions to the primary health care landscape. You can find out more about this PHN at [www.cesphn.org.au](http://www.cesphn.org.au).

### About the Role:

The Domestic and Family Violence (DFV) Navigator is responsible for contributing to the development, establishment and monitoring of the DFV Assist program to ensure optimum performance against agreed outcomes and key performance indicators. The DFV Navigator requires a sound knowledge and experience of domestic and family violence to support health system integration and stakeholder engagement, person centred approach and quality improvement in health practices relating to DFV.

The DFV Navigator will be employed by CESPHN in the Population Health and Chronic Disease team on a full-time basis and co-located within a specialist support service up to 4 days per week.

The DFV Navigator will provide in-reach telephone or email support for primary healthcare practitioners to enhance patient support and outcomes including service navigation and referrals for victims of DFV. The position will be required to provide expertise, guidance and support on matters relating to domestic and family violence for external health practitioners with patients and/or staff experiencing DFV. This position will work closely with the DFV Educator and will visit practices and support in-practice activities that enhance service delivery to victims of DFV.

The DFV Navigator will undertake data collection and review to support service enhancements. The DFV Navigator will work closely with the DFV Educator and advisory group to support primary care improvements. They will also work collaboratively with different CESPHN teams to leverage and apply collective expertise to achieve service and organisational outcomes.

Maintenance of professional working relationships with a diverse range of stakeholders is essential to achieve project outcomes including general practice, allied health services, private service providers, the Local Health Districts, community representatives and service providers.

### Your responsibilities will be:

- Collaborate with local service providers to develop locally tailored cross-sectoral intervention and support protocols that drive opportunities for improved service integration.
- Consult and provide in-reach services to general practice and allied health to facilitate service navigation and referrals across multiple sectors,

thereby improving the continuum of care and reducing service gaps.

- Promote, review and further develop the local HealthPathways resource to assist primary care providers with clinical decision-making and referral tools, that enable appropriate referral to local services. Develop and promote referral pathways to meet the needs of our local communities in relation to intellectual disability and chronic disease management and prevention.
- Support general practices to engage in person centred care, quality improvement activities and apply a systematic approach to the provision of patient care.
- Foster GP and Allied Health champions who will act as local leaders in the area of intellectual disability and advocate for change among medical and allied health practices seeking to improve their services.
- Participate in local interagency groups to increase knowledge of the local service system, build relationships and promote the project.
- Liaise with health professionals, the community, service providers and other relevant stakeholders to provide input into program planning, development, implementation and monitoring.
- Monitor and report on program activities, budget and outcomes, and implement evaluation plans for the program activities as directed. Support the collection and maintenance of high quality data in compliance with policies and procedures, including the protection of confidential information and the implementation of data quality improvement plans.
- Participate in the development of a safe and healthy workplace and comply with WHS legislation and instructions given in adhering to safe work procedures.
- Provide input and assist in the planning and development of new policies, procedures, activities and services in the key project areas for both external stakeholders and internal staff.

You must address the criteria in your cover letter and send your cover letter and resume to: [recruitment@cesphn.com.au](mailto:recruitment@cesphn.com.au)

**Closing date: 17 May 2021**

If you have any questions about the role contact **Jane Miller 02 9304 8643**.

CESPHN is an equal employment opportunity employer committed to equity, diversity and social inclusion. Applications are encouraged from Aboriginal and Torres Strait Islander people.

**CLICK FOR FURTHER  
INFORMATION AND TO  
DOWNLOAD THE POSITION  
DESCRIPTION**