

Domestic and Family Violence Navigator

- **Mascot location / Working from Home Available**
- **Close to train station!**
- **Salary packaging available**
- **Full time position.**

About us

Central and Eastern Sydney PHN is a Not-For-Profit Primary Health Care Organisation covering Sydney Local Health and South Eastern Sydney Local Health District regions.

Our aim is to increase the efficiency and effectiveness of primary health care services for patients particularly those at risk of poor health outcomes; and improve coordination of care.

PHNs are new and exciting additions to the primary health care landscape. You can find out more about this PHN at www.cesphn.org.au.

About the Role:

The Domestic and Family Violence (DFV) Navigator is responsible for contributing to the development, establishment and monitoring of the DFV Assist program to ensure optimum performance against agreed outcomes and key performance indicators. The DFV Navigator requires a sound knowledge and experience of domestic and family violence to support health system integration and stakeholder engagement, person centred approach and quality improvement in health practices relating to DFV.

The DFV Navigator will be employed by CESPHN in the Population Health and Chronic Disease team on a full-time basis and co-located within a specialist support service up to 4 days per week.

The DFV Navigator will provide in-reach telephone or email support for primary healthcare practitioners to enhance patient support and outcomes including service navigation and referrals for victims of DFV. The position will be required to provide expertise, guidance and support on matters relating to domestic and family violence for external health practitioners with patients and/or staff experiencing DFV. This position will work closely with the DFV Educator and will visit practices and support in-practice activities that enhance service delivery to victims of DFV.

The DFV Navigator will undertake data collection and review to support service enhancements. The DFV Navigator will work closely with the DFV Educator and advisory group to support primary care improvements. They will also work collaboratively with different CESPHN teams to leverage and apply collective expertise to achieve service and organisational outcomes.

Maintenance of professional working relationships with a diverse range of stakeholders is essential to achieve project outcomes including general practice, allied health services, private service providers, the Local Health Districts, community representatives and service providers.

Your responsibilities will be:

- Provide in-reach telephone and email support including guidance, support with service navigation and referrals for General Practices and Allied Health Professionals with patients and/or staff experiencing DFV.
- Work collaboratively with the DFV Educator to implement in-practice support including education and training sessions with a range of primary health care providers and attend practices to enhance knowledge and response to DFV and engagement with the DFV Navigator service.
- In conjunction with the Population Health and Chronic Disease Manager, CESPHN Executive, DFV Assist Advisory Committee and other key stakeholders, provide input into program planning, development, implementation, and monitoring.
- Support the collection and maintenance of high-quality data in compliance with policies and procedures including the protection of confidential information.
- Monitor and report on program activities and outcomes and implement evaluation plans for the program activities as directed.
- Collaborate with local service providers to develop locally tailored cross-sectoral intervention and support protocols that drive opportunities for improved service integration.
- Develop and promote referral pathways to meet the needs of our local communities in relation to domestic and family violence.
- Participate in local interagency groups to increase knowledge of the new local service system, build relationships and promote the project.
- Promote, review and further develop the local HealthPathways resource to assist primary health care providers with clinical decision-making tools, provide client resources and refer appropriately to local services including the DFV Assist service.
- Foster GP and Allied Health champions who will act as local champions and advocate for change among medical and allied health practices seeking to improve their services.
- Participate in the development of a safe and healthy workplace and comply with WHS legislation and instructions given in adhering to safe work procedures.
- Support General Practices and Allied Health Professionals to engage in person centred care, quality improvement activities and apply a systematic approach to the provision of patient care.
- Undertake administrative tasks such as production and distribution of correspondence, reports and/or presentations relating to the program area.
- Seek opportunities to work collectively with internal staff to improve program and evidence-based practice outcomes.
- Participate in team meetings, collaborative planning activities and quality assurance activities.
- Perform other duties commensurate with skills and experience as required.

Please address the selection criteria in your cover letter or your application will not be considered.

You must address the criteria in your cover letter and send your cover letter and resume to:
recruitment@cesphn.com.au

Closing date 17 March 2021

If you have any questions about the role contact **Jane Miller 02 9304 8643**.

CESPHN is an equal employment opportunity employer committed to equity, diversity and social inclusion. Applications are encouraged from Aboriginal and Torres Strait Islander people.

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CRITERIA AND TO DOWNLOAD
THE POSITION DESCRIPTION**